

Welcome to our new e-bulletin from All Together Better Sunderland [Vanguard]

Please share this as widely as possible with those you think would be interested in our news -; people can subscribe themselves once received.

We're really proud to launch our very first video showcasing an example of the great work carried out in Recovery at Home. This is just the first in a series of films we will produce to promote the excellent work being done on the ground by our expert staff for the people who need it most.

There are other examples of informational films and presentations in the *News from the National Team* section too.

[View our film](#)

A digital future



The All Together Better PMO now has identified the necessary structure of a digital team to support all the information governance and technical informatics for the programme.

While not an 'IT department' for vanguard, the team will provide important specialist expertise and act as a link between the programme and other IT teams within relevant provider organisations and key systems suppliers such as EMIS.

Project management and business informatics will be provided by NECS with a proposal for clinical-business-change resources from STFT soon to be signed off. Discussions with GP practices on practice manager input for the team are on-going with two practices. Once established within the PMO, social care digital requirements will be progressed.

To begin with, a number of supporting projects are either active or being scoped including:

[Digital signage for patients](#)

Every GP practice in the city will have at least one TV screen providing useful information; advice and notices streamed live direct into waiting areas by the end of March 2016. Negotiated by the CCG IT team content will be managed -; with practices -; by the NECS communications and engagement team.

WI-FI (patients and staff) access within GP Practices

Scoping work to plan and deploy WI-FI capability across the general practice estate is underway. This capability will facilitate mobile working for MDT meetings within practices and also access to the internet for patient focused resources and information.

Enhanced Summary Care Record (SCR)

All GP practices in Sunderland are uploading records to Summary Care Record (SCR) which gives access to a patient's medications, allergies and adverse reactions. Sunderland CCG working with the Health and Social Care Information Centre on adding additional information from the GP record. The focus of the work is for Emergency Health Care Plans and Palliative Care.

Local digital roadmaps

The NHS [Five Year Forward View](#) made a commitment that, by 2020, there would be “fully interoperable electronic health records so that patient's records are paperless”.

While some of the infrastructure and standards will come from the centre, much will be delivered locally. One significant part of this is the production of local digital roadmaps, led by local commissioners in conjunction. CCGs will take the lead on this with local authorities, local providers, patients and other stakeholders.

Many of the strategic requirements for Community Integrated Teams, Recovery at Home and Enhance Primary Care will need to be fed into the roadmap development to ensure there is no duplication and are understood and agreed.

Support for information sharing

A specialist Information Governance organisation has been commissioned to provide support on establishing a city-wide information governance framework.

The GP part of the patient's record is key to delivery and sharing the right information at the point of care and updating GP practices on information governance guidance and legislation is vital to moving this forward. A presentation / workshop at a Time-In-Time-Out is arranged for Wednesday 13th January and will align with the development and release of the updated Information Sharing Agreement being developed by Sunderland GP Alliance and South Tyneside Foundation Trust.

Developing the best care possible



In October the My Home Life Programme was officially launched at the Care Home Managers Meeting . The programme was well received with very positive feedback from Care home managers.

'My Home Life is a UK-wide initiative that promotes quality of life and delivers positive change for older people living in care homes. In Sunderland the programme was launched at the October Care Home Managers Meeting and was well received.

The Tyne and Wear Care Alliance will be co-ordinating the delivery of the programme in the city starting with a cohort of 32 managers from

care homes and extra care schemes in January 2016.

The project would deliver a programme of development that includes:

- My Home Life Launch Event
- A 12 month Leadership Support Programme consisting of workshops and Action Learning
- Delivery of one workshop for owners
- Delivery of the Integrated Care strand of work
- Delivery of the Community Engagement strand of work

My Home Life Ltd also provides an evaluation report on the outcomes of the project following completion of each 12 month cycle of training.

There's more about the national programme on their website myhomelife.org or email [Penny Davison](mailto:Penny.Davison@alltogetherbetter.org) from All Together Better [Vanguard] PMO or [Angela Richardson](mailto:Angela.Richardson@tyneandwearcarealliance.org) from the Tyne and Wear Care Alliance.

Do you understand EHCP?

As part of All Together Better the team is leading some professional training on Emergency Health Care Plans (EHCP).

Aimed at GPs; practice nurses and nursing teams this practical course provides information on what is involved in producing an EHCP with a patient, their family, carers and other health and social care colleagues to produce a robust and realistic plan.

The next session is on Thursday 28 Jan 2016 9.30am - 4.30pm in the seminar room at Sunderland Care and Support centre, Leechmere

To book your place, please contact Jane Halpin on j.halpin@nhs.net before **Friday 22 January 2016**

First MDT leads appointed

Sunderland GP alliance is moving at pace with their key role to co-ordinate the delivery of the multi-disciplinary teams within the community integrated team.

You can see who is in post and find out more about their progress on the Alliance's new [website](#)

Showcasing the Sunderland Vanguard

In November, Philip Foster (Chief Operating Officer of Sunderland Care and Support) and Kerry McQuade (Head of Vanguard Delivery) attended a reception at 10 Downing Street on behalf of the All Together Better Partnership.

The reception brought together staff from a range of innovative health and social care programmes to celebrate successes and consider the future giving Kerry and Philip the opportunity to share our experiences and network with other vanguard leads from across the country.

Speeches were made by David Cameron, Jeremy Hunt and Simon Stevens about the challenges faced by health and social care, but also to reiterate the Government's commitment to the Five Year Forward View described by NHS England.

Meet more of the PMO...

Angela Farrell -; Service Reform Manager

Angela is a registered nurse and has worked in the NHS for over 20 years.

Her broad range of experience in working across acute and primary care has included a range of service improvement roles in the cardiac network, at a local acute FT and more recently in commissioning at Sunderland CCG.

Within All Together Better Angela is supporting our partner organisations through the challenging task of developing and implementing service redesign. Her particular remit is to work hand in hand with services brought together for Recovery at Home.



Penny Davison and Jackie Spencer - Senior Commissioning Managers



Penny and Jackie have worked together for over a year as Senior Commissioning Managers in Sunderland CCG; initially working with health and social care colleagues from across the city to develop the business case for the Community Integrated Teams (CITs) model -; and they have continued that strong relationship on the All Together Better Vanguard programme.

Penny was also lead on the Coalfields Care Home Pilot giving her valuable insight into how that programme can both influence and improve the overall delivery of integrated care for the people who need it most.

Since April the focus of the Penny's work has been to bring the model to life; mobilising CITs in the five localities, which has involved the colocation of staff, developing and implementing multi-disciplinary working, and care in care homes.

Penny has a background in Local Authority and NHS commissioning, working in Sunderland Council for 12 years before joining the NHS in 2009. Penny is a Sunderland fan in every sense of the word and enjoys working with others to make a difference!

Jackie's focus has evolved to become the Senior Commissioning Manager for enhanced primary care. Her initial role with Penny allowed her to focus on the five localities, supporting GP Practices to develop their key role in the overall integration of care across the city.

Tapping into her invaluable experience which started in 1984 as a practice manger and moving on to specialise in Primary Care development and commissioning over the years meant Jackie was the natural choice to lead on this element of the vanguard programme. Key to this is her role to support the Alliance in developing Enhance Primary Care alongside the CCG General Practice Strategy.

What a team!

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